

# How to Choose a Skilled Nursing Center

The factors you may want to consider are identified below under each of the categories. Be sure to observe, as well as to inquire about these services when rating the various programs or facility.

Directions: For each category, fill in the boxes below with the appropriate rating: 2 = outstanding 1 = acceptable 0 = unacceptable

HCR ManorCare    Other Care Facility    Other Care Facility

## APPEARANCE AND GENERAL ATMOSPHERE

HCR ManorCare	Other Care Facility	Other Care Facility	
			Attractively furnished, pleasant atmosphere
			Rooms are clean, fresh-smelling and comfortable
			Patients are well-groomed and neatly dressed
			Grounds well cared for

## SKILLED NURSING STAFF

HCR ManorCare	Other Care Facility	Other Care Facility	
			Attentive and conscientious
			Friendly and courteous
			Caring, positive attitudes
			Enjoy their work
			High staff morale

## REHABILITATIVE SERVICES

HCR ManorCare	Other Care Facility	Other Care Facility	
			Variety of rehabilitative services
			Physical therapy
			Speech and occupational therapy
			Medicare-approved
			Experience with your specific condition (such as a stroke, joint replacement, cardiac patient)
			Short-term and extended care
			Professional, licensed therapists

HCR ManorCare    Other Care Facility    Other Care Facility

## RECREATIONAL THERAPY/ACTIVITIES PROGRAM

HCR ManorCare	Other Care Facility	Other Care Facility	
			Music therapy
			Trips and concerts
			Games
			Volunteer visiting programs
			Monthly published activities calendar
			Individual and group activities throughout the day

## DIETARY SERVICES

HCR ManorCare	Other Care Facility	Other Care Facility	
			Meals served in the dining room (optional)
			Comfortable and inviting
			Between-meal snacks
			Registered dietitian
			Special diets
			Menus vary to accommodate personal preferences
			Nutritious and appetizing meals
			Family can eat with patient

HCR ManorCare    Other Care Facility    Other Care Facility

## SAFETY

HCR ManorCare	Other Care Facility	Other Care Facility	
			Well-lit facility
			Call bells by bed and in bathroom
			Handrails are placed in hallways and grab bars are in bathrooms
			Fire prevention program and/or equipment

## FAMILY SERVICES

HCR ManorCare	Other Care Facility	Other Care Facility	
			Lounges available for family visits and socialization
			Ongoing education, support and counseling offered
			Open visiting hours
			Flexible meeting times
			Family participation is encouraged in care planning conferences

## MEDICAL

HCR ManorCare	Other Care Facility	Other Care Facility	
			Physician available in an emergency
			Each patient can choose his/her own physician
			Regular medical attention assured
			Variety of medical services such as dentist, podiatrist and optometrist are offered

HCR ManorCare	Other Care Facility	Other Care Facility

**Add scores and compare totals**